Certification, DBS, and insurance documents are available upon request

* **Payment** – is via bank transfer to secure your booking and confirm a place on the course

**Bank details**: Starling Bank – Mrs G Hussain – S/c: 60-83-71 – A/c: 82500151

* **Cancellations** – if you cancel the booking more than 14 days prior to the start of the class/ course, 50% of the booking will be refunded to you. If you cancel after this period, we cannot provide a refund. This is due to insufficient notice to re-book the space with other clients.
* **Missed classes** - we cannot offer a refund for missed classes during the course if you do not attend due to holidays, illness etc. A class on an alternative date will be offered for you to catch up and complete the course.
* If the instructor has to cancel a class, the class will be rescheduled as soon as possible, and all attendees will be informed with as much notice as possible.
* **Illness** – if you, baby, or a family member is showing signs of an upset stomach (diarrhoea/ sickness or any other contagious disease) please **do not** attend the class, another class will be offered once you are clear of the illness for you to catch up.
* **Responsibilities** – You the parent are responsible for contacting your baby’s health care professional prior to booking baby massage classes and checking baby is ok to take part. You are then responsible for notifying the instructor that your baby is in good health or advising them about any health conditions or complex needs prior to starting baby massage classes.
* You are responsible for your baby/child during each class throughout the entire course. Once the class is completed, you are responsible for the application of skills you have acquired from the baby massage classes that you then put into practice with your baby.
* You **must** have completed a patch test of the sunflower oil used in the classes and can confirm there were no allergic reactions and are happy to use the oil during BTbb baby massage classes. If you would prefer to use a prescribed product on baby’s skin, you are more than welcome to, and you are responsible for bringing that to class every week.
* **Safety** – it is of paramount importance that you listen and adhere to all instructions which are explained at the beginning of each class, i.e. signing in and out of the classes and fire safety checks.
* Please respect the “Kids Planet Privacy Policy” and **do not** video or photograph any of the babies or children you may come in to contact with whilst visiting the nursery. Anyone acting untoward or unsafe during class will be asked to leave the premises.